

---

## Social Housing Action Campaign

*Linking housing association and coop workers and residents*

**The Social Housing Action Campaign** is a joint initiative between housing association and co-operative residents, tenants, housing activists, and members of the **Unite Housing Workers Branch**. It fights for social housing and opposes its commercialisation.



### **Campaigning**

We regularly attend protests against the damaging impact of austerity and the housing crisis. We also made submissions to the London Assembly's Housing Committee during its consultation for the '*Hearing Resident Voices in Social Housing*' report.

### **Our demands include:**

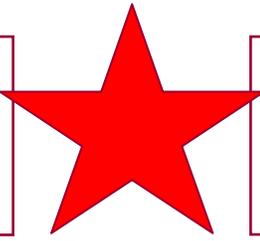
- Improved repairs and maintenance services;
- Reduced rents and service charges;
- Better health and safety provisions; and
- An end to the hyper-exploitation of housing workers.

As well as the network of residents and workers, we have developed a website with a growing range of resources to help campaigners in the sector. The website can be found at [www.shaction.org](http://www.shaction.org).



### **Setting Up Tenants' and Residents' Associations (TRAs)**

TRAs commonly form to address problems, such as a landlord who fails to provide timely repairs or adequate services, or who is trying to evict tenants or pressure them to move. They act to represent residents (including leaseholders) of an 'independent' landlord. Our guides can help you to set up your own TRAs, and we have template agendas for meetings.



### **Making a Formal Complaint Against a Landlord**

If your landlord has acted poorly, you can pursue this through a formal complaint, as well as campaigning. Our guide offers tips for making complaints and escalating the complaint through various stages.

### **Requesting a Fire Safety Assessment**

In the aftermath of Grenfell, many residents have expressed considerable concerns about a fire breaking out in their homes, or workplaces for housing workers. We have developed a template letter to request your landlord or employer's fire safety assessment report. We would encourage anyone who has used it to let us know when it was sent and what response was received.

### **Launching a Campaign**

Campaigning can be an extremely powerful and effective method of influencing your landlord or employer's behaviour. Our guide on the subject will help you plan and run an effective campaign, avoid common problems, and cover all the essentials. They include advice on setting up a campaign group, setting goals, communications, strategies and tactics.

## **Contact SHAC**

### **Tenants and Residents**

- **In writing** PO Box 66701 London E11 9FB
- **Phone** 0796 885 2255
- **Email** [shac.action@gmail.com](mailto:shac.action@gmail.com)
- **Facebook** <https://www.facebook.com/groups/145158149342578/>
- **Twitter** SHAC@HAWRNet

### **Housing Workers**

- **In writing** PO Box 66701 London E11 9FB
- **Phone** 0796 885 2255
- **Email** [suz.muna.unite@gmail.com](mailto:suz.muna.unite@gmail.com)
- **Website** [www.housingworkers.org.uk](http://www.housingworkers.org.uk)
- **Facebook** <https://www.facebook.com/groups/181528368580712/>
- **Twitter** @UniteHousing